

NCPA Foundation's Quick Steps For Disaster Response

Prioritize Safety:

Ensure safety of all staff. Implement evacuation procedures, if needed.

Secure Inventory:

Do your best to protect medications from water damage, looting, debris, and potential contamination.

Communicate & Coordinate:

Inform patients about the status of the pharmacy and any disruptions to service. Notify local authorities and emergency responders, as-needed. Collaborate with neighboring pharmacies, if possible.

Assess Damage:

When it is safe to do so, check for structural damage, assess your inventory, evaluate potential immediate needs to re-open. Take pictures and videos of everything. Check in with your staff. Assess the needs of your patients and how you can best support them.

Stay Informed:

Monitor weather alerts, maintain contact with pharmacy organizations, and adapt plans as needed.





Resources For Disaster Response

Report Your Status

If you are an authorized representative of a pharmacy and have information about a pharmacy impacted by a disaster, please contact NCPDP Provider Data Services through one of the following methods:

- log into accessonline.ncpdp.org
- call 480.734.2870
- email pharmacyhelp@ncpdp.org.

Enroll in EPAP if you are eligible

phe.gov/EPAP

Apply for Disaster Relief

Assistance is available to independent pharmacies through NCPA Foundation's grant funding, made possible thanks to generous support from the Cencora Impact Foundation and other generous donors.

ncpafoundation.org/ncpa-foundation-disaster-relief-fund


Apply For Small Business Loans

You must be located in a declared disaster area and meet other criteria depending on the type of loan.

sba.gov/funding-programs/disaster-assistance

Have Other Questions?

Reach out! We are here to help independent community pharmacies in times of disaster.

 1-800-544-7447

 ncpaf@ncpafoundation.org

